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# The Dementia Early Stage Cognitive Aids New Trial (DESCANT) intervention: a goal attainment scaling approach to promote self-management

# Short running title: Goal attainment scaling in DESCANT intervention

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# Abstract

**Objectives:** This paper investigated goals identified by people with dementia and their carers to promote the self-management of symptoms and abilities; measured achievement using goal attainment scaling (GAS); and explored the reflections of Dementia Support Practitioners (DSPs) facilitating it.

**Methods and design**: Within this pragmatic randomised trial DSPs gave memory aids, training and support to people with mild to moderate dementia and their carers at home. Data were collected across seven NHS Trusts in England and Wales (2016-2018) and abstracted from intervention records and semi-structured interviews with DSPs delivering the intervention, supplemented by a subset of the trial dataset. Measures were created to permit quantification and descriptive analysis and interview data thematically analysed. A GAS measure for this intervention in this client group was derived.

**Results:** Engagement was high across the 117 participants and 293 goals were identified. These reflected individual circumstances and needs; and enabled classification and assessment of their attainment. Seventeen goal types were identified across six domains: self-care; household tasks; daily occupation; orientation; communication; and well-being and safety. On average participants achieved nominally significant improvement regarding the specified goals of 1.4 with standard deviation of 0.6. Five interviews suggested that DSPs' experiences of goal setting were also positive.

**Conclusions:** GAS is useful for assessing psychosocial interventions for people with early-stage dementia. It has a utility in identifying goals, promoting self-management and providing a personalised outcome measure. There is a strong case for exploring whether these clear benefits translate to other interventions in other populations in other places.

**Keywords**: early stage dementia; goal attainment scaling; goal setting and attainment; memory aids; randomised controlled trial; self-management

# Key points:

- Dementia Support Practitioners in discussion with people with mild to moderate dementia and their carers identified personal goals associated with a memory-focused intervention and assessed attainment of those goals, thereby promoting self-management.
- Application of a coding framework developed by the research team enabled classification and quantification of progress towards individual goals.
- Goal attainment was assessed for each participant creating an aggregate measure from individual scores to assess average attainment
- Modest changes (positive and negative) in people with mild to moderate dementia with carers were captured by Goal Attainment Scaling

#### Introduction

Dementia is an international challenge; worldwide there were an estimated 47 million people living with dementia in 2015, projected to reach 130 million in 2050.<sup>1</sup> In 2019 there were approximately 885,000 older people with dementia in the United Kingdom (UK) with over 40% having mild to moderate dementia.<sup>2</sup> Two-thirds of people with dementia live in the community and an estimated 670,000 people in the UK act as their primary carers.<sup>3</sup> Many people with dementia find it difficult to manage their day to day cognitive problems. Employing techniques to help them and their family carers to manage day to day problems and difficulties can help to improve functioning and quality of life<sup>4,5</sup> and may reduce stigma, prolong or maintain relationships and independence.

At the heart of enhancing self-management is equipping people to cope with the challenges of their condition such as, the maintenance or creation of meaningful life roles and managing its emotional consequences.<sup>6</sup> Whilst self-management for people with dementia is considered to have been a neglected area for research, there is some evidence that it may be beneficial, particularly in the early stages of the condition.<sup>6, 7, 8</sup> Five core features of this are: problem solving (including defining the problem and generating possible solutions); acquiring appropriate knowledge to inform decision making in response to changes in the disease condition; support in sourcing and utilising resources; formation of a partnership between the individual and health care professional to make informed choices about their care; and making and undertaking a realistic plan of action.<sup>6,9</sup> Another aspect of self-management is self-tailoring, whereby the individual plays an active role in choosing their intervention.<sup>6,9</sup> Both the features and approach are reflected in this trial in which Goal Attainment Scaling

(GAS) was used both to tailor a personalised memory-focused intervention to the specific needs and goals of people with dementia and their carers by promoting self-management and to assess attainment following its delivery.

Kiresuk and Sherman developed GAS for programme evaluation in community mental health services.<sup>10</sup> It is an outcome measure incorporating the needs and circumstances of patients, permitting both personalisation of goals and comparison of attainment between patients through the application of a standard scoring system and summary formula.<sup>11,12,13</sup> GAS is valuable for patients for whom 'modest improvements in health or functional status may be clinically important goals' (p.111).<sup>12</sup> It has been used internationally<sup>11, 14-16</sup> for a range of patient groups including mild cognitive impairment<sup>14</sup> and dementia<sup>15-17</sup> and in a variety of settings.<sup>18-25</sup> Studies have varied in size from small<sup>14</sup> to larger studies.<sup>26</sup> As GAS was considered a highly responsive tool, modest sample sizes have been considered sufficient to test the efficacy of an intervention.<sup>13</sup> Such studies require care: creating, using and coding the data collection tool; training interviewers; judging when to assess attainment; and how to engage patients and carers.<sup>13, 25, 27</sup> A review<sup>13</sup> confirmed the feasibility of engaging people with dementia and their carers in setting their own goals as did a subsequent study<sup>28</sup> which successfully used self-reported goal attainment as a primary outcome measure. This was the approach adopted in this study. It sought to investigate the use of GAS to assist people with early dementia who experienced problems in relation to memory in their daily lives using self-management techniques.

#### Method

The aim of this paper is threefold to: investigate the goals identified by people with dementia and their carers to promote the self-management of symptoms and abilities; measure achievement using the goal attainment process; and explore the reflections of Dementia Support Practitioners (DSPs) facilitating it. This was part of the Dementia Early Stage Cognitive Aids New Trial (DESCANT) trial described in detail elsewhere.<sup>29</sup> An overview is provided below.

#### Setting

This trial was a multi-site pragmatic randomised trial to design and implement an intervention to improve the cognitive abilities, function and well-being of people with early-stage dementia and their carers by providing a range of memory aids, and training and support in their use; and to evaluate its effectiveness and cost-effectiveness. It was a four-week intervention delivered in the participants home by DSPs involving the provision of assistive technology and support to people with dementia and their carers to address issues of concern they had about their memory in their everyday life. Examples of help provided included day-date clocks, whiteboards and bespoke items. Participants were people with mild to moderate dementia who had an identified carer, defined as the primary person responsible for supporting them. DESCANT took place in ten NHS Trusts – nine in England and one in Wales. Ethical approval was obtained from the National Research Ethics Service (NRES) (15/NW/0822). The effectiveness and cost-effectiveness of the intervention was assessed through a randomised controlled trial<sup>29</sup>; and its implementation by

process evaluation.<sup>30</sup> A specially convened subgroup, including an experienced occupational therapist, oversaw the process evaluation and the development, implementation and reporting of this GAS. This paper focuses on participants allocated to the intervention group who participated in GAS. Data were obtained from three sources: the GAS exercise; semi-structured interviews with DSPs as part of the wider process evaluation<sup>30</sup>; and the main trial dataset.

#### Recruitment

There were eight eligibility criteria for the main trial (aged 50 years or older; under care of one of the trial memory clinics; within one year of first attendance; have mild to moderate dementia; capable of giving informed consent; able to engage with the intervention; have a carer; and be living at home at baseline). Participants had to meet the eligibility criteria for the main trial, been randomised to receive the DESCANT intervention and allocated to the intervention group, and have participated in a baseline interview.

#### Data collection

A worksheet was developed for administration in participants' homes as part of an intervention record with an accompanying manual providing guidance on completion.<sup>31</sup> It was informed by previous work<sup>13, 19, 24</sup> and developed by a team which included researchers, a clinical psychologist, an experienced service manager and a DSP. Further guidance on completion was provided to DSPs through researcher-led training sessions prior to data collection.

The GAS worksheet was completed by the DSP with the person with dementia and their carer. Given the personalised nature of the intervention it was anticipated that inputs and support required would vary with individual needs and circumstances. In the first week, participants identified areas where they were experiencing difficulties with memory and specified up to three goals they would like to achieve by the fourth week using a tailored package of memory aids and strategies. At both times participants were asked to estimate their perceived level of attainment (examples in Figure 1).

# Figure 1 Goal attainment – illustrative scores

	Examples of goals			
Level of attainment	Goal 1: Medication	Goal 2: Handling telephone messages	Goal 3: Daily routine/appointments	Goal 4: Shopping
Week 1: Current	Has difficulty remembering to take	Often forgets details of telephone messages	Completely reliant on carer to manage daily	Goes to local shop and will often forget to buy
	medication daily	missed appointments	appointments.	some items.
(Baseline score=0)				
Week 1: Planned	To be able to remember to take medication	Able to independently manage telephone	Require some assistance to recall appointments	Goes to local shop with a list and usually
"Where I want to be"		messages and associated tasks.	and daily schedule.	remembers to buy all items.
(Goal = 2)				
Week 1: Achieved	Medication now being	Often forgets details of	Requires a lot of	Has been to local shop
"Where I am now"	given by carers	telephone messages.	appointments and daily schedule. Anxiety appears less.	that was needed
(Scored from -2 to 2)†				
	Much worse than	Maintained baseline	Somewhat better than	Goal achieved (=2)
	baseline (=-2)	state (=0)	baseline (=1)	

Source: DESCANT intervention records.

†Coding scheme: Much worse than baseline = -2; Somewhat worse than baseline=-1;

Maintained baseline state=0; Somewhat better than baseline=1; Goal achieved=2.

There were no examples in the data of '-1 somewhat worse than baseline'.

Recruitment for the trial began in November 2016; 126 GAS worksheets completed and returned by 30th November 2018 were included. The cut-off date for GAS and the concurrent process evaluation ensured completion of both before outcome analysis.<sup>32</sup> Seven trial sites who had recruited most participants in the trial were included in the data collection (the last three sites to start recruitment were excluded). Demographic characteristics and Standardised Mini-Mental State Examination scores<sup>33</sup> of the 126 participants were extracted from the trial baseline dataset.

Additionally, between May and November 2018 six experienced DSPs from four sites who had completed at least five interventions were invited to take part in a semistructured interview. All but the DSP who left the Trust before interviews were scheduled did so. Within these five interviews DSPs described their experiences of GAS.

#### **Creation of Measures**

#### Identification of goal types

DSPs' written narrative on the GAS worksheet (Figure 1) were analysed using both inductive and deductive approaches to identify common goal types.<sup>34</sup> Researchers (HC, RP, VG) based the initial coding frame on the first completed 59 worksheets and refined it to focus on Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs).<sup>35-37</sup> This ensured focus on the goal type rather than the means of achieving it. VG and RP independently applied the resulting coding frame of five domains (self-care; household tasks; daily occupation; orientation; and

communication) to the data, reviewed by HC. A sixth domain (well-being and safety) emerged from this analysis.

#### Calculation of goal attainment scale scores

Data from the worksheets were extracted and converted into GAS scores using the study-specific coding scheme in Figure 2, which fulfilled several key requirements. Firstly, this scheme was appropriate to the study population – people with dementia and their carers. The progressive nature of the condition makes it important to identify decline or improvement regarding the specified goals.<sup>13</sup> Secondly, the scheme was responsive enough to identify subtle changes due to a modest intervention.<sup>29</sup> Both criteria are reflected in the coding scheme anchored at zero, representing the participant's status before the intervention (Figure 2). Thirdly, the scheme recognised that participants have differing numbers of goals by computing a composite score. Fourthly, the study-specific coding scheme reflected the pragmatic implementation of GAS in this study, notably by not weighting goals. Thus this approach generated a personal measure of attainment for each respondent with at least one goal scored and comparison of attainment across participants.





Figure 1 also illustrates the process by which attainment was coded. From the written information, two members of the research team (VG and RP) independently calculated GAS scores for each participant. If that information was not sufficiently detailed, they reviewed data from other sections of the intervention manual. When their scores differed, they consulted a third researcher (HC). There were no instances where agreement was not possible, despite goal attainment being sometimes unclear.

#### Data analysis

Data from the intervention records, including goal type, attainment and GAS scores, were entered into SPSS (version 23) and demographic information from the main trial was added. Frequency counts, mean and standard deviations were used to describe those receiving the intervention and findings from the GAS. Digital recordings of the DSP interviews were professionally transcribed, and data was abstracted for this analysis, focussing on the GAS. Two researchers (HC, CE) used an inductive approach<sup>34</sup> to code these data, and two (HC, JH) reviewed these and identified salient themes.

#### Results

Table 1 reports the demographic characteristics of 128 participating pairs. Two withdrew before the intervention began, one for lack of time and the other because the person with dementia declined in health. Of the remaining pairs, 117 (93%) completed all or some of the GAS exercise; eight were described by the DSP as unable to set goals for lack of understanding of the task; and one chose not to engage.

	n (out of 128)	%
Ethnicity		
White	114	89
Asian or Asian British	9	7
Black or African or Caribbean or Black	5	4
British		
Gender		
Male	58	45
Female	70	55
Living with carer	76	59
Relationship of carer to person with dementia		
Spouse or partner	65	51
Son or daughter	49	38
Other relative	9	7
Friend or other	5	4
	Mean (Standard Deviation)	Range
Age (years)	79.3 (6.3)	64 – 97
S-MMSE† score (n=126)	22.9 (5.2)	4 – 30

# Table 1: Participant characteristics

Source: Baseline interview schedules.

†Standardised Mini-Mental State Examination.33

## Participant goals

With guidance from the DSP the 117 responding pairs identified a total of 293 goals (Table 2). From these, 17 goal types were identified across the six domains. The most frequently occurring goal types were orientation – in locating items (256 - 87%) and in time (148 - 51%); and maintaining independence (119 - 41%). A single goal could generate more than one type if it addressed both the process and the provision of an aid. For example, where participants required a calendar or clock to orientate themselves, locating this might generate a second goal type.

Goal type†	Example
Self-care:	
Food and drink preparation	Remember steps independently to make a cup of coffee
Personal care (dressing, hygiene, teeth, bath	Independently find clean underwear when needed.
and shower, toileting)	

 Table 2: Goal types – illustrative examples and frequency (n=293)

Self-care:			
Food and drink preparation	Remember steps independently to make a cup of coffee	13	4
Personal care (dressing, hygiene, teeth, bath	Independently find clean underwear when needed.	3	1
and shower, toileting)			
Medication management	Take medication independently with no lapses.	15	5
Household tasks:			
Handling finances	Organise weekly finances with carer	3	1
Housework and gardening	Put things away in the correct place in the kitchen	1	0
Shopping	Take a list to local shop and remember to buy all listed items	22	8
Daily occupation:			
Hobbies/social life (including TV programmes)	Increase frequency of visiting friends and family and participating in leisure activities (such as shopping)	20	7
Orientation:			
Orientation- time (day, week, year)	Less confused about the time of day and date	148	51
Orientation – person (location of self or carer)	Remember where spouse is and the time when they will arrive home	8	3
Orientation – place (inside the home)	Locate different rooms within the home	1	0
Orientation – place (outside the home)	Use a memory strategy when in the community to remember the time to be home	3	1
Orientation – items (location and movement)	Locate important items easily (such as keys, purse, mobile telephone) on leaving home	256	87
Communication:			
Managing correspondence (telephone, computer, post)	Remember telephone calls and messages	23	8
Verbal communication (conveying	Remember telephone number and postcode	11	4
Information; supporting conversation)			
Wein-being and safety: Mointoin independence (relience on earer	Increase independence in managing appointments and activities (reducing	110	11
appointment management decision making)	roliance on carer)	119	41
Manage mood (reduce anxiety/frustration)	Remember basic things and be less agitated	g	3
Safety (within and outside the home)	Remember to shut the front door	1	0
Source: Intervention records +a goal	may be classified into more than one goal type	<u> </u>	U
	They be elacemed into their one goal type.		

n

%

#### Goal attainment

Table 3 summarises the goals specified at week 1 and scored at week 4; and the resulting goal attainment. Most participants (55%) identified three goals at week 1 and 50% scored three goals at week 4. Six pairs did not score any goals; two withdrew partway through the intervention and four had insufficient information. For another 11 it was possible to score some but not all their goals (see footnote to Table 3 for details). Thus, attainment was assessed for 266 (91%) of 293 goals and a score was estimated for 111 (95%) of 117 pairs who participated. The mean GAS score of 1.4 with standard deviation of 0.6 and possible range between -2 and 2 strongly suggests that participants improved against their chosen goals.

	n	%†
Number of goals specified (week 1) (n=117)		
One	7	6
Two	45	39
Three	64	55
Four	1	1
Number of goals scored (week 4) (n=111)		
One	13	12
Two	42	38
Three	55	50
Four	1	1
Goal Attainment (goal level analysis) (n=111)		
Goal achieved	157	59
Somewhat better than baseline	59	22
Maintained baseline state	49	18
Much worse than baseline	1	0
Total number of goals scored‡	266	
	Mean (Min, Max)	St. Dev
Average score	1.4 (-0.5, 2.0)	0.60

# **Table 3: Goal Attainment Scores**

†Rounded percentages may not add exactly to 100 per cent. ‡27 out of the 293 goals specified across the 117 participants could not be scored, owing either to missing or unclear information (affecting 21 goals for participants remaining in the study) or to participants withdrawing (affecting 6 goals for two participants).

# Dementia support practitioner reflections

DSPs provided insights into their experience of GAS. Three broad themes emerged from analysis of these data: co-production; goal setting; and measuring attainment. Figure 3 illustrates these findings with typical quotes.

Theme	Quotation
Co- production	"quite often you've got shared goals on a number of occasionsit might not be actually a goal that the person with dementia has identified because they might not actually have any but the carer hasAnd sometimes actually the carers are quite heavily involved in taking on quite a few tasks Part of the dementia process of compensating for dysfunction can sometimes make it difficult for the person with dementiato be able to recognise their level of loss of function person-centred goals are great when somebody is able to, but they are not always appropriate or applicable" (DSP 1, Quote 1).
	"You want to have something tangible at the end. And the way we can look at that, is to give some goals over the next couple of weeksas long as you explain it, and put it into context, from when you're having that first conversation, and you can almost pick up whether they're going to understand the word, goal, or whether you want to use, actions, or sort of where they're coming from. I find carers understand goal, but I find the person with dementia, it's usually more about what their action's going to be, what they're going to do to helpI find using layman's terms a lot easier." (DSP 3, Quote 2)
Goal setting	"The scenarios where it's been a lot more difficult to get your initial goalis when people haven't had particularly insight into their level of loss of functionOr where the carer's have taken over an awful lot of the tasksgetting a goal in that situation can be quite challengingSometimes the lack of a specific answer to a question makes me suspectthat there may be some covering up. So because it's not appropriate to challenge that directly what I've done is put like a DSP goal of orientation and management of appointments and I've provided them with a day/date clock" (DSP 1, Quote 3).
	"If you're working with people who don't have any insight or who don't believe they've got any difficulties, then asking them to set a goal isn't going to work. Sometimes you have to use the approach of going through the memory aids and doing it that way, rather than going through the questionnaire and completing the goalsAnother visitwas much more straightforward. We set some goals and then looked at the memory aids and looked at where they were going to go in the house" (DSP 2, Quote 4).
Measuring attainment	"If you've been able to get your initial goals, then the goal attainment is quite straightforward. If you've got a situation with your baseline assessment where it's actually difficult to identify areas, then your evaluation is a lot harderit does come down to how well you've been able to manage to get your goals set in the beginning" (DSP 1, Quote 5).
	"It does feel like when you're going back over four weeks, they are saying, oh it's been great So, you do have to fish it a little bit more. So, well how's it been, how's it been good? What has it done for you?" (DSP 4, Quote 6).
	"Because you do your goal setting and your assessments and your goal settings, so I suppose it does follow very well really with an OT background. Sometimes I just have struggled with the goals and I think having a little bit of maybe reflection, a reflective time in between the assessments and then maybe setting the goals or organisingthe items might have been helpful" (DSP 5, Quote 7).

# Figure 3 Illustrative comments from Dementia Support Practitioners

The extent to which goals were shared or co-produced varied according to the insight of the people with dementia into their difficulties, and the level of carer support with everyday tasks (Figure 3, Quote 1). For example, if the carer was providing a lot of support, goals focused on reducing their caring load within the 'maintain independence' type of goal. Explaining the context and the reason for setting goals aided understanding and thus facilitated the task. DSPs perceived that carers were more comfortable with the concept of 'goal' and found this easier than did the person they were caring for. They also reported it helpful to focus on the practical actions required to achieve the goal rather than the goal per se ('what rather than why' (Figure 3, Quote 2). Thus it was sometimes a challenge to distinguish between the process and the provision of the aid when identifying goal types. One DSP reported that it had been helpful leaving yellow cards with goals written on them as a visual reminder throughout the intervention (DSP 3). Another reported the value of repeating the goals throughout the session to aid memory and understanding (DSP 5).

DSPs also reported circumstances where setting goals was challenging, including when the person with dementia appeared to have: minimal needs; lack of insight into their loss of function; or reluctance to report or address areas of difficulty (Figure 3, Quote 3). These also included pairs where the carer provided a lot of support or had taken over tasks, with the result that there was no desire for, or possibility of, the person with dementia resuming responsibility or independence. Setting goals and identifying memory aids was sometimes, but not always, a sequential process, as agreeing on the memory aids to be used was often helpful in setting goals (DSPs 2 and 5). This was especially true where the person with dementia had limited insight or believed that they were not experiencing difficulties (Figure 3, Quote 4).

DSPs viewed measuring goal attainment as straightforward (DSPs 1 and 3), confirming data in Table 3. The ease with which this was possible was influenced by how well goals had been defined at the outset and it thus proved more difficult if it had been challenging to identify goals initially (Figure 3, Quote 5). DSPs often had to get participants to elaborate on answers to obtain an accurate picture of attainment (Figure 3, Quote 6). DSPs were generally positive about the experience of goal setting, and they reported a good fit between this and their professional skills (DSPs 3 and 5). However, they would also have liked to have more time for reflection between identifying and setting goals (Figure 3, Quote 7).

#### Discussion

This study sought to describe the Goal Attainment Scaling (GAS) used within DESCANT; to report the types of goals identified by people with dementia and their carers and subsequent attainment; and to explore the reflections of DSPs on the process. This was achieved by analysing data from the GAS exercise and semi-structured interviews with DSPs. Following the DESCANT intervention clear improvement towards goals established at baseline were reported for most participants. This strongly suggests that they perceived that the intervention was effective, consistent with findings from the process evaluation.<sup>30</sup> Achievement of a specific goal might, for example, positively impact on the domain of self-care, and also promote independence (thereby reducing reliance on the carer) and an improvement in mood. This concurs with other studies which have reported the potential of psychosocial interventions to improve cognition and psychosocial functioning, reduce

behavioural and psychosocial symptoms of dementia, improve carers' quality of life, and reduce care burden.<sup>4,5,28,38-44</sup>

This study had four limitations. First, the time for data collection was constrained by the need to complete the process evaluation before the main trial analysis. Therefore, only seven of the ten trial sites were included. However, these included the three that recruited most participants. Secondly, the worksheets and manual were developed by the multi-disciplinary research team. In retrospect there would have been value in public involvement in this process. Thirdly, the information on goal attainment was recorded by the DSP delivering the intervention, and therefore open to observer bias due to their interest in the intervention.<sup>45-47</sup> Researchers sought to minimise this by emphasising to DSPs the importance of accurate recording. Fourthly, no comparisons of GAS scores by demographic characteristics are presented in this paper. However, in respect of ethnicity, numbers did not permit meaningful analysis. Fifthly, the qualitative data also reflected the DSPs' perspective. The research team judged it too demanding to ask people with dementia and their carers to add process data to the four-week intervention and multiple research interviews.

## Goal setting and attainment

The DSPs undertook these activities with the person with dementia and their carer using a study-specific tool (Figure 1). This contrasts with other studies in which participants completed separate GAS assessments.<sup>11, 12, 17, 18, 20, 24</sup> The commitment to close collaboration between patient, carer and professionals<sup>16, 25, 26</sup> ensured that goal-setting reflected individual needs and circumstances; both participants and DSPs valued this approach.<sup>13,30</sup> The nature of, and the timeframe for, the DESCANT

intervention and its evaluation meant that goals were modest. Nevertheless, this study confirmed that GAS is feasible in the context of a psychosocial intervention for people with mild to moderate dementia to identify and measure the attainment of, personalised goals of care and promote greater self-management in activities associated with their lifestyle.<sup>6, 15</sup>

#### Scoring

There is debate how to compute and analyse GAS scores. Ruble et al.<sup>48</sup> advocated statistical analysis of raw data because they reflect an underlying continuous distribution. In choosing this approach it was recognised that dementia is a progressive multi-domain disorder, characterised by interference with daily life activities, differing between individuals.<sup>13</sup> Therefore, a scoring system was adopted capable of confirming maintenance of the status quo and detecting small improvements from baseline. The goals that emerged in analysis focused on ADLs and IADLs for people with dementia, with potential to also benefit carers (see 'maintain independence' for example in Table 2). The emergence of a well-being domain attests to the personalised nature of eliciting goals and scaling them which might be used alongside more standardised measures of patient outcome. More generally, there is evidence that getting the package of support right for people with dementia is beneficial to the well-being of their carers.<sup>49</sup>

#### Fidelity

In this study fidelity is defined as 'the extent to which delivery of an intervention adheres to the protocol ... originally developed' (p.315).<sup>47</sup> This is important because DSPs sought to tailor support to the individual circumstances of participants with

dementia and their carers whilst ensuring delivery of its core components.<sup>30, 50</sup> To further promote fidelity worksheets were designed for DSPs to collect data to permit the research team to identify goal types<sup>51</sup> and calculate GAS scores. A coding scheme (framework) was developed to allow data from the worksheets to be systematically extracted. These measures represented an attempt to ensure that 'as data travels from the point of origination to consumption, it retains its granularity and meaning'.<sup>52</sup> The objectivity inherent in this process may also have acted to counter the potential bias of collecting data in the participant's home environment. Moreover, external researchers were responsible for the analysis. The resulting worksheets confirm that the DSPs were indeed using memory aids to pursue the goals of participants and their carers; and the GAS scores have confirmed that they perceived subsequent progress towards those goals. Though conscious that the resulting data are not totally objective, it was judged that the DSPs kept faith with the manual for the DESCANT intervention.

#### Conclusion

Goal attainment scaling for people with dementia and their carers has utility as a means, both of tailoring the delivery of a personalised intervention to promote selfmanagement and of assessing subsequent attainment. Furthermore, it was both feasible and useful in the context of this multi-site pragmatic randomised trial. The resulting goals reflected the needs and circumstances of participants and were well defined, permitting both categorisation between types and assessment as to whether participants attained those goals. The GAS measure appeared responsive to modest improvements in functional status and suggested that participants perceived that the intervention had had a positive effect. Thus, this study also indicated the value of GAS as a personalised measure of the efficacy of the intervention. There is a strong case for exploring whether these clear benefits translate to other interventions in other populations in other places.

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