Mental health recovery narratives and their impact on recipients: systematic review and narrative synthesis

Stefan Rennick-Egglestone ^{a*}, Kate Morgan ^a, Joy Llewellyn-Beardsley ^a, Amy Ramsay ^b, Rose McGranahan ^c, Steve Gillard ^d, Ada Hui ^a, Fiona Ng ^a, Justine Schneider ^e, Susie Booth ^f, Vanessa Pinfold ^g, Larry Davidson ^h, Donna Franklin ^f, Simon Bradstreet ⁱ, Simone Arbour ^j, Mike Slade ^a

^a School of Health Sciences, Institute of Mental Health, University of Nottingham

^b Health Service and Population Research Department, Institute of Psychiatry, Psychology and Neuroscience, King's College London

^c Unit of Social and Community Psychiatry, Blizard Institute, Barts and the London School of Medicine and Dentistry, Queen Mary University of London

^d Population Health Research Institute, St. George's University of London

e School of Sociology and Social Policy, University of Nottingham

^f NEON Lived Experience Advisory Panel

^g McPin Foundation

^h Yale School of Medicine, Yale University

¹ Institute of Health and Wellbeing, University of Glasgow

Ontario Shores Centre for Mental Health Science

Institute of Mental Health, Triumph Road, Nottingham, NG7 2TU, United Kingdom.

stefan.egglestone@nottingham.ac.uk +44 115 30926

^{*} Rennick-Egglestone is the corresponding author.

Abstract

Objective. Mental health recovery narratives are often shared in peer support work and antistigma campaigns. Internet technology provides access to an almost unlimited number of narratives, and yet little is known about how they impact on recipients. The aim of this study was to develop a conceptual framework characterising the impact of recovery narratives on recipients.

Method. A systematic review of evidence about the impact of mental health recovery narratives was conducted. Searches used electronic databases (n=9), reference tracking, hand-searching of selected journals (n=2), grey literature searching and expert consultation (n=7). A conceptual framework was generated through a thematic analysis of included papers, augmented by consultation with a Lived Experience Advisory Panel.

Results. 8,137 articles were screened. Five papers were included. Forms of impact were:

Connectedness; Understanding of recovery; Reduction in stigma; Validation of personal experience; Affective responses. Behavioural responses. Impact is moderated by characteristics of the recipient, context and narrative. Increases in eating disorder behaviours was identified as a harmful response specific to recipients with eating disorders.

Conclusions. Mental health recovery narratives can promote recovery. Recovery narratives might be useful for clients with limited access to peers, and in on-line interventions targeted at reducing social isolation in rural or remote locations, but support is needed for the processing of the strong emotions which can arise. Caution is needed for use with specific clinical populations.

Protocol registration: Prospero-CRD42018090923.

Keywords. Mental health; Recovery narratives; Recovery stories; Memoirs; Impact

Introduction

Mental health recovery narratives are first-person accounts of recovery from mental health problems which refer to events or actions over a period of time.¹ They are referred to as 'recovery narratives' throughout the remainder of this paper, whilst recognising that this term is used elsewhere in healthcare research and practice, e.g. in narratives of recovery post-stroke.²

Recovery narratives can be live (given in the context of a real-world or online relationship) or recorded (presented in invariant text, video or audio). Live recovery narratives feature in peer work, where professional training typically encourages the selective disclosure of personal experiences, as part of an ongoing relationship with a client. A USA national survey has identified helping others through the narrating of recovery narratives as a feature of the work of peer specialists,³ and Davidson, et al. ⁴ have argued that the disclosure by a peer worker of their own transition to a "hero of their own self-journey" (p.124) can instil hope in others.

Substantial numbers of recovery narratives are publicly available, distributed through books^{5,6}, on-line collections⁷ and digital media hosting services.⁸ Creating narratives can provide benefits for narrators,⁹ who might be motivated by sending messages of "hope, courage and survival" (p. 68),¹⁰ a form of indirect emotional support provision.¹¹ Campaigns which aim to reduce stigma^{12,13}, such as Bell Let's Talk¹⁴, have used recorded recovery narratives¹⁵ as a mechanism for creating social contact^{16,17} between people with experience of mental health problems and others. Narratives used for anti-stigma purposes can also have a beneficial impact on help-seeking behaviour,¹⁸ and organisations such as Here to Help¹⁹ and the Scottish Recovery Network²⁰ have created on-line collections with the explicit intent of supporting recovery in recipients. These might be seen as a specific initiatives within a larger effort to incorporate information and communication technologies into mental health practice, motivated by challenges

such as limited access to in-person mental health treatment in rural^{21,22} and First Nations²³ communities, and for people with social anxiety disorders.²⁴

Despite widespread interest, a knowledge gap exists about how live and recorded recovery narratives make an impact. No systematic review has been conducted on this topic. A realist review considered the broader question of how sharing experiences of health conditions on the Internet might affect the health of those sharing and receiving material; it identified mechanisms such as (1) the recipient finding useful information in the experiences of others with similar health difficulties, or (2) feeling supported through an understanding that others have encountered and overcome related challenges.²⁵ This review drew on a range of empirical and non-empirical sources. Its authors note a need to strengthen the scientific evidence base, given an "explosion of web resources that feature experiences posted by patients themselves" (p. 219). The authors note that receiving experiences had the potential for positive and negative impact.

Other studies have identified specific harms that can be associated with receiving on-line health material, especially in the case of conditions that are isolating or stigmatised.²⁶ Examples include "pro-ana" websites, which enable on-line inter-person interaction that sustains anorexic behaviours and beliefs.²⁶ An experimental study of 235 female undergraduates showed that viewing a pro-anorexia website increased negative affect and lowered social self-esteem relative to a comparison website.²⁷ A qualitative study demonstrated that pro-anorexia sites can sustain anorexic behaviour by enabling the sharing of hints and tips.²⁸ Neither study was specific to narratives, but included websites utilising narrative material.

Mental health recovery narratives are becoming more widely available, so an evidence-based understanding of how they make an impact on recipients is needed, especially given known harms associated with on-line health material. The aim of this review was to develop a conceptual framework characterising the impact of live or recorded recovery narratives on recipients.

Method

A systematic review of documents providing empirical evidence for the impact of recovery narratives on recipients was conducted. The systematic review protocol was registered: http://www.crd.york.ac.uk/PROSPERO/display_record.php?ID=CRD42018090923.

Recovery narratives were defined as first-person non-fiction accounts of recovery from mental health problems, including (1) elements of adversity/struggle and (2) self-defined strengths/successes/survival, and which (3) refer to events or actions over a period of time.¹ "Receiving a narrative" was defined as viewing, reading or listening to someone else's recovery narrative. "Impact" was defined as the processes by which receiving recovery narratives causes benefits or harms to the recipient and the outcomes generated by these.

Inclusion criteria: (1) presents empirical research, with at least five participants as recipients of recovery narratives; (2) presents evidence relating to the impact of recovery narratives on participants, including evidence of no impact; (3) draws on non-fictional narratives with a clear mental health and recovery component; (4) the full text of the publication was available in English.

Exclusion criteria: (1) narratives were told second-hand, e.g. by a healthcare professional or carer (2) narrative were a component of a complex intervention and it was not clear whether the impact was due to the narrative or to other components of the intervention. The latter was included due to scoping searches locating papers in which recovery narratives were just one part of a multi-component intervention evaluated as a whole, and where the impact of individual components could not be disambiguated. An example was a two-component anti-stigma campaign²⁹ which utilised recovery narratives and educational workshops.

Search strategy

Electronic databases

Research into recovery narratives is multidisciplinary, and hence searches were conducted across a broad range of publication databases. Selection was informed by scoping searches. Selected databases were: AMED, EMBASE, MEDLINE, PSYCINFO (all via OVID). ASSIA, MLA, PILOTS, CINAHL, Web of Science. To avoid a risk of omitting relevant material, scoping searches identified a range of terms that might be loosely synonymous for "recovery narrative", including "memoirs" and "autobiographies".

Database search terms were piloted and then defined against AMED (via OVID), to generate a reference search strategy presented in the digital supplement. This was specialised to each database. Publications were included from inception until 31 August 2018.

Publications were filtered by title and abstract by KM, with concordance checking by SRE on a sample of 10% of titles and 20% of abstracts. Concordance was 96% for title filtering, and 95% for abstract filtering. Remaining papers were retrieved. Inclusion was decided by KM and SRE, with disagreements resolved by discussion with other authors. If a candidate publication did not use the term "recovery narrative", it was included if definitive evidence could be assembled from the abstract or full text that the narratives it considered were recovery narratives. This involved inspecting specific narratives listed in publications for mental health and recovery content.

Hand searching of journals

The two journals containing papers included through database searches (*Advances in Eating Disorders: Theory, Research and Practice* and Journal of Nervous and Mental Disease) were hand-searched from inception to 31 August 2018.

Grey literature searching

Google and Google Scholar were searched using the terms "Impact of mental health recovery narratives" and "Impact of mental health recovery stories". The first 100 hits were hand-searched.

Expert consultation

Seven researchers with expertise in mental health recovery were sent the list of included papers and asked to identify additional candidates for inclusion.

Citation tracking

References lists of all included papers and of a relevant review¹³, were hand-searched. Forward citation tracking of included papers and this review was conducted using Google Scholar.

Data abstraction

A data abstraction table (DAT) was designed and piloted, and is presented in the digital supplement. The DAT presents details of each included study: country of lead author, design of study, characteristics of narratives, characteristics of participants, time of impact assessment, social interaction around the narrative. It also presents knowledge about the impact of recovery narratives generated by each study, grouped by categories refined through the piloting process: form of impact, consequences of impact, facilitators to impact and barriers to impact. Included qualitative papers presented rich narrative descriptions of impact. This meant that the work of data abstraction involved producing short textual summaries of narrative descriptions. Summaries were agreed by the two lead authors, and lead by the language of the source publication.

Quality assessment

Included studies were critically appraised. Results are included in the Data Abstraction Table. The Critical Appraisal Skills Programme Qualitative Checklist³⁰ was used for qualitative studies, using established thresholds to indicate high, moderate or low rated quality³¹. Quantitative studies were assessed using the 15-element McMaster Critical Review Form for Quantitative Studies³², with bespoke labels: high (13-15), moderate (11-12), low (0-10).

Narrative synthesis

A narrative synthesis was conducted following an established methodology³³. This consisted of (1) a preliminary synthesis of abstracted material on forms, consequences, facilitators and barriers to impact (2) refinement of the synthesis through discussion in a multi-disciplinary research team (3) refinement of the synthesis through consultation with a Lived Experience Advisory Panel and (4) sub-group analysis. The goal of the synthesis process was to generate a framework describing broad forms of impact, but which retained essential details of how impact occurred as presented in included papers.

The preliminary synthesis began by classifying knowledge about impact presented in the DAT as (1) transdiagnostic or (2) diagnostically specific. Example: "Feeling connected to the narrator" was classified as transdiagnostic, whilst "greater effort put into avoidance of ED behaviours" was classified as specific to an eating disorder diagnosis. Classifications were by SRE, and were reviewed by clinically-qualified authors.

A preliminary synthesis was generated by SRE, who conducted an inductive thematic analysis on items classified as transdiagnostic. Items were grouped into named themes, which were selected (1) to describe a meaningful form of impact (2) for orthogonality. Similar items grouped within a

theme were combined. To raise quality, the preliminary synthesis was discussed in a team comprising analysts from multi-professional backgrounds (mental health nursing, social psychiatry, clinical psychology, community development, design research) and including qualitative expertise. Closely related items were further combined, and names of themes and items were refined for clarity. 'Moderators' was introduced to encompass facilitators and barriers.

The updated synthesis was presented to a Lived Experience Advisory Panel (LEAP), comprising ten members with prior experience of mental health problems and of recovery. Three had published their own recovery narrative. A final version was produced based on their input. The principle change was identification of items to add existing themes to add depth. These items have been labelled as LEAP contributions to distinguish them from items sourced from included publications. During this consultation, LEAP members raised questions relevant to future research, and these are considered in the Discussion.

Items labelled as diagnostically specific to a clinical population were examined. To document forms of impact specific to that population, processes, outcomes and moderators were tabulated.

Results

The PROSPERO flow diagram for this review is shown in Figure 1.

Insert Figure 1 here

Five papers were included (#1,#2,#3,#4,#5). Featured narratives were characterised as "recovery stories" (#1,#5), "memoirs" (#2, #3) and "lived experience videos" (#4). All narratives present in #2, #3 and #4 were inspected, and found to meet the study definition of a recovery narrative.

Key characteristics of included studies are in Table 1. Further detail is provided in the DAT.

Insert Table 1 here

All included papers were studies of the impact of recorded recovery narratives, and were of moderate or high quality. The single included quantitative study, #2, failed to find evidence for impact of an eating disorder memoir on participants who were female undergraduates, and not selected for membership of a clinical population. As this paper provided no evidence for impact, facilitators or barriers, then it has not informed the narrative synthesis.

The four included qualitative studies (#1, #3, #4, #5) were conducted recently. Collectively, these papers included 93 participants, 70 female and 23 male, and hence there is a clear gender bias across included qualitative research. Papers #1, #3 and #4 were conducted by research teams based in Australia, but with no overlap in authorship. #1, #3 and #4 note a lack of existing empirical evidence about the impact of recovery narratives on recipients.

Specific items were identified that provided insights into the impact of mental health recovery narratives on individuals experiencing eating disorders, and a subgroup analysis was conducted on these. Despite the inclusion of a paper whose participants had been diagnosed with a psychotic condition, no knowledge about impact specific to psychosis was identified.

Framework for transdiagnostic impact

Table 2 presents a framework describing transdiagnostic impact, synthesised from forms and consequences identified in the DAT. This table includes the six themes identified through thematic analysis, which are our proposed forms of impact, and the items grouped within each theme, which provide more specific detail about how they occur.

Insert Table 2 here

Impact described in this table has not been categorised as helpful or harmful, due to the possible influence of contextual factors, e.g. "initiating personal disclosure to a researcher" might be

helpful if the researcher has the required competence to engage, but harmful if not.

Connectedness, Understanding, Reduction in Stigma and Validation might be thought of as more cognitive forms of impact, alongside the broad range of more affective responses listed in table 2, and a limited range of behavioural responses.

Table 3 presents moderators identified through the synthesis, identified from facilitators and barriers listed in the DAT.

Insert Table 3 here

Items included in the categories of recipient and narrator/narrative characteristics appeared to facilitate or block a recipient in forming a connection with the narrator or narrative, suggesting an important role for connection forming in enabling impact to occur.

Forms of impact specific to eating disorders

Table 4 summarises processes and impact identified as specific to eating disorders.

Insert Table 4 here

All identified processes can generate harmful behavioural responses, though for the first process this only occurred if the recipient did not identify as being "in recovery" at the time of receiving the narrative; if the participant did identify as being "in recovery" or "recovered" a helpful behavioural outcome was generated. These terms were participant-defined in the source paper, e.g. there was no usage of a standardised measure to assess recovery stage.

Paper 3 identifies a *narrator/narrative characteristic* that facilitates harmful behavioural outcomes - the inclusion of particular details of eating disorder behaviours engaged in by the narrator, such as dangerously low daily calorie counts or specific patterns of disordered eating.

Discussion

This review has presented a conceptual framework consisting of nine superordinate themes, comprising six types of impact and three moderators of impact. A sub-group analysis identified types of impact specific to eating disorders. The inclusion of only five papers, despite widespread interest in the use of recovery narratives, suggests a knowledge gap which might be filled through further empirical work, and identification of this knowledge gap is a key contribution of this paper. These findings will inform a future trial (ISRCTN11152837).

Relationship to existing frameworks

A prior review²⁵ has considered the impacts of sharing and receiving health material online, and identified four domains in which positive and negative impact can occur for recipients: (1) finding information (2) feeling supported (3) experiencing health services (4) affecting behaviour. Feeling supported has similarities with *Validation of personal experiences*, whilst *finding information* has similarities with *Understanding of mental illness and how to recover* (with the latter being more specific to recovery narratives). Impact on behaviour occurs in both.

Our review has a stronger emphasis on factors that moderate impact, only briefly mentioned in the previous review. It also emphasises forms of impact distinctive to recovery narratives, such as connection with and empathy for the narrator. Our review does not consider issues around unbalanced or misleading material, considered extensively in the previous review. Learning that an influential narrative might not be authentic can lead to anger in recipients³⁴, and LEAP members wondered whether recipients could be harmed by deliberately misleading narratives.

Some on-line collections of recovery narratives are predicated on a belief that receiving narratives can encourage personal recovery. A systematic review has identified Connectedness, Hope;

Identity; Meaning in life; and Empowerment (CHIME) as processes that underpin personal recovery³⁵. Elements of all five CHIME process are present in our conceptual framework. Connectedness appears in both frameworks. The CHIME notion of Hope appears under Affective responses, whilst the CHIME notion of Identity incorporates "Overcoming stigma", present as an impact in our conceptual framework. This provides some validation that receiving recovery narratives can promote recovery. The inclusion of "Reduction in stigma" as an outcome provides validation for the use of recovery narratives in anti-stigma campaigns.

Strengths and limitations

A strength of the review is the identification, through scoping searches, of a broad range of terms that might be synonymous of "recovery narrative", important as no included paper used this term directly. Other strengths include the use of a wide range of publication databases and grey literature sources, double rating at each stage of sifting to maximise reliability, and the use of an established methodology for narrative synthesis. Limitations include a narrow focus on mental health recovery narratives, given that the impact of narratives produced by other clinical populations may also be relevant in mental health practice, the non-use of some potential sources such as conference proceedings, and the restriction of the search strategy to English, meaning that some French-language publications could have been excluded.

Implications for clinical practice and mental health interventions

Should recovery narratives be used as a resource in clinical practice and mental health interventions? The general clinical evidence is supportive for the former. A survey of 138 psychologists in the USA found a belief that mental health biographies can be helpful in therapy sessions³⁶, and a review of case reports has demonstrated mechanisms for integrating

autobiographies into psychotherapy sessions³⁷. A range of publications have shown acceptability of bibliotherapy and self-help texts as a form of treatment across a range of conditions^{38,39}. Biographical material used in these studies was typically in the form of recovery narratives.

The ready availability of mental health recovery narratives on-line may support usage with younger people, who are known to be heavy users of on-line health information. 40 This is important given recent arguments that youth mental health should be a priority area in Canada, 41 and known challenges around extremely high suicide rates in Canadian Aboriginal youth. 42 Best practice guidelines on Canadian youth suicide reduction 43 include ensuring accessibility of services in rural and remote locations and enhancing engagement with marginalised individuals. Interventions drawing on on-line material are known to have particular relevance to areas with low population densities 22, where access to both mental health care and to peers with experience of similar mental health problems may be difficult otherwise 44. Although limited, internet access in rural and remote areas of Canada is improving, 45 including through enhancements to cellular networks, 46 and initiatives such as the Indigenous Connectivity Summit. 47

Our review highlights potential mental health uses and considerations that are relatively specific to recovery narratives. People experiencing high anticipated discrimination may benefit from stigma reduction by encountering role models through narratives, who may not be available in everyday life. People experiencing high levels of social isolation, a known risk factor for youth suicide⁴⁸, may experience enhanced connectedness and more validation of personal experiences. People who are early in their recovery journey may encounter relevant knowledge about how to recover. Knowledge presented in recovery narratives might enable people to cope more readily with the challenges of recovery, with coping being one source of resilience⁴⁹.

The review found that recovery narratives can engender strong affective responses, sometimes through empathy to the narrator, including emotions perceived as positive (hopefulness, gratitude

for life) and others that are more distressing. LEAP members queried whether secondary traumatisation might be one outcome of excessive exposure to distressing elements of recovery narratives, potentially through mechanisms similar to those known in relation to mental healthcare providers⁵⁰. When available, clinicians should monitor and support processing of emotional responses by clients, given that empathy is known to be significant risk factor for secondary traumatisation⁵¹. Alternative approaches are needed when recovery narratives are used in on-line mental health interventions. These might include moderated discussion forums or on-line support groups, which can offer emotional and instrumental¹¹ support to members.⁵²

Our review found no material specific to psychosis, despite inclusion of a paper with participants diagnosed with a psychotic condition, and hence does not provide any argument against the use of recovery narratives in the psychosis treatment— in the context of a debate around the appropriateness of using on-line material in the treatment of psychotic disorders⁵³.

A lack of connectedness to the narrator of recovery narrative is identified as a significant barrier to impact in Table 3, and is also indicated as a potential cause of distress. This suggests a need for further research to identify factors that might disrupt connection, of broader importance given the perceived importance of personal connection in peer support work. It also highlights the need for clinicians to attend to a client's capacity to connect as part of the decision-making process around whether to use introduce recovery narratives, and when making a selection.

In keeping with prior research into on-line material and eating disorders, this review supports an understanding of harms that can be caused by engaging with recovery narratives, through processes linked to the elements of recovery narrative presenting adversity and struggle. LEAP members queried whether similar mechanisms might be seen in consumers with prior experience of self-harm, consistent with prior research which suggests that on-line material can in fact trigger instances of self-harm⁵⁴. In keeping with Whitlock, et al. ⁵⁵, we would argue that regular

assessment of narrative usage might enable the amelioration of harms. Alternative mechanisms are needed in the case of on-line interventions.

The findings of our review accord with prior work which suggests that the dissemination of specific details of harmful behaviours in on-line material is one mechanism of harm⁵⁶. This might impact on processes for selecting recovery narratives for use in mental health practice, through tactics such as avoiding recovery narratives that include specific details of harmful behaviours.

Conclusions

Mental health recovery narratives can impact on cognition, affect and behaviour, and this impact is moderated by a range of factors. Mental health recovery narratives can promote recovery in recipients, but care might be needed for use with specific clinical populations.

Data Access

The complete Data Abstraction Table for this work is included as an on-line supplement.

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The Authors declares that there is no conflict of interest.

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Figures and tables

Figure 1: Flow diagram Records identified through database search (n=11,846)Records remaining after Records excluded through duplicates removed screening for title and abstract (n=8,080)(n=8,137)Records remaining after Records excluded following screening for title and assessment of full text (n=55) abstract (n=57) Not an empirical study (n=16)Records remaining after Not exclusively a study of assessment of full text recovery narratives (n=2)(n=20)Does not provide evidence Additional inclusions due to for the impact of narratives web-searching on recipients (n=12) (n=1) Not clear what impact is due to the recovery narrative (n=6)Additional inclusions due to citation tracking Insufficient recipients in (n=1)study (n=1) Additional inclusions due to expert consultation (n=1)

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Table 1 Summary of included publications (n=5)

#	Year	Design	Ref	Description	Time of	Quality
					impact	rating
					assessment	
1	2016	Qual	57	Thematic analysis of semi-structured	Immediately	Moderate
		(n=25)		interviews with first year psychology	after hearing	
				students who listened to an Anorexia	the story	
				Nervosa recovery narrative.		
2	2006	Quant	58	Study of the impact of a written eating	Within one	Moderate
		(n=54)		disorder recovery narrative on female	week of	
				undergraduate Psychology students.	reading the	
				Impact assessed using the Eating	story	
				Attitudes Test (EAT-26), the Eating		
				Disorders Inventory (EDI) Drive for		
				Thinness subscale, a measure of		
				perceived ED symptom prevalence, and		
				an Implicit Association		
				Test (IAT) measuring associations		
				between anorexia and glamour/danger		
3	2015	Qual	59	Qualitative analysis of questionnaires	Undefined	Moderate
		(n=24)		completed by participants who consumed		
				eating disorder recovery narratives as		
				part of their own recovery		

4	2018	Qual	60	Interviews with participants who have	At least	High
		(n=36)		been diagnosed with a psychotic	three	
				disorder, and who have engaged with	months after	
				used video-based recovery narratives	initial contact	
				presented on a website as part of their	with website	
				recovery.		
5	2018	Qual	61	Interpretive Phenomenological Analysis	Within one	High
		(n=8)		of interviews with attendees of a Telling	year of	
				My Story course.	taking the	
					course	

Table 2: Impact and associated processes of recovery narratives on recipients

Impact	Associated processes	Source
Connectedness to	The recipient feels connected to the narrator of a recovery	1,4
the narrator or to	the narrator or to narrative	
others	The narrative provides companionship at times of social isolation	3
	The narrative helps the recipient to feel that they belong	4
Understanding of	The recipient's understanding of the severity, intensity and	1
mental illness and	complexity of the mental health condition experienced by the	
how to recover	narrator is deepened	
	The recipient's understanding of how personal recovery might	1,4
	happen is deepened	
	The recipient identifies personal behaviours that they wish to	4
	reconsider	
	The recipient learns from a narrator who has experienced more	LEAP
	profound difficulties than them	
Reduction in	The recipient experiences a reduction in their stigmatic views	1
stigma (including	about the mental health condition described by the narrator	
self-stigma)	The recipient feels less ashamed about having a mental illness	4
	The recipient feels reassured that others have experienced	1
	similar distress	
	<u>-</u>	

Validation of self	The recipient hears hidden views about illness, and recognises	4
and of personal	themselves in these	
experiences	The recipient recognises some of their deepest fears in the narrative	LEAP
	The recipient compares themselves to the narrator, and finds	5
	that they are doing well	
Affective	The recipient feels empathy for the narrator, and this initiates	1,4
responses	strongly-felt emotional responses (feeling moved, sad,	LEAP
	distressed, heartbroken, inspired, admiring)	
	The recipient feels an increased gratitude for positive aspects of	1
	their life	
	The recipient feels uncomfortable due to recall of difficult	LEAP
	memories	
	The recipient feels increased hope that recovery is possible (and	3,4
	this hope provides comfort at times of distress)	
	The recipient feels angry or out of place, as they have	LEAP,
	experienced significant distress, and the problems of the	5
	narrator feel insignificant	
	The recipient feels pressured, as the narrative is of recovery achievements that the recipient cannot match	LEAP

	The recipient feels compelled to make personal changes after hearing a recovery narrative from someone they could relate to	5
Behavioural	The recipient initiates personal disclosure to the researcher	1
responses	The recipient initiates deeper discussion with a support worker	4
	The recipient becomes more forceful when talking about	4
	medication with medical practitioners	

Table 3: Moderators of impact

Moderator	Description	Facilitator	Source
		or Barrier	
Recipient	Life circumstances and events in the narrative	Facilitator	3,4,5
characteristics	matched those of the recipient		
	The recipient reports a short-term or long-term	Barrier	1
	inability to connect with others		
	The recipient is not able to relate to the narrator's		3,4
	journey of recovery, leading to feelings of alienation		
	and despair		
	The recipient has strongly held personal beliefs that		1
	contradict with those of the narrator		
	The recipient avoids some recovery narratives due to		4
	the content being excessively challenging		
	The recipient has an empathic response to video-		4
	based recovery stories, making consumption tiring		
	The recipient is not at the right stage of recovery for a		LEAP
	particular narrative to be beneficial		
	The recipient feels significantly worse off than the		5
	narrators, and holds back from connection		

Contextual	The recipient had a support worker who helps with	Facilitator	4
characteristics	use of the technology		
	The recipient had a choice of physical location to consume narratives		4
	Lack of access to internet technology at home	Barrier	4
Narrator and	The narrator presents specific details of their own	Either	3
narrative	behaviours or life events		
characteristics	The narrator appears to find it hard to express emotions or be authentic	Barrier	LEAP

Table 4: Processes and impact specific to eating disorders narratives

Process	Impact	Source
Receiving a narrative enhances the	[Recipient self-identifies as "in recovery"	3
recipient's understanding of the possible	or "recovered"] Greater effort put into	
dangers of eating-disorder behaviours	avoidance of eating disorder behaviours	
	[Recipient self-identifies as not in	
	recovery] Increases in belief that others	
	are worse off, and hence change not	
	necessary	
Receiving a narrative encourages	Increase in eating disorder behaviours	3
emulation of eating disorder behaviours		
enacted by the narrator		
Receiving a narrative triggers prior	Increase in eating disorder behaviours	3
eating disorder behaviours matching		
those of the narrator		
Receiving a narrative leads to unhelpful	Increase in eating disorder behaviours	3
social comparison with narrator		